Project Brief

Provider	SRIT India
Client	One of the Largest Municipal Corporation in South-East Asia
Project Summary	Integrated Litigation Management System (ILMS)
Vision	Deploying an "Integrated Litigation Management System (ILMS)" for end-to-end tracking of thousands of legal cases for the largest Municipal Corporation (BMC) in South-East Asia. This will ensure a holistic view for the top-level officers of the Municipal Corporation.
Objectives	The primary objective of the Integrated Litigation Management System (ILMS) would be: a. To facilitate efficient and organized management of legal cases "of BMC" and "against BMC" b. To create a system to help in management and monitoring of litigation matters of BMC c. To support in speedy and transparent work process ensuring quick disposal of matters/cases. d. To support decision makers in prioritization, time to time analysis of priority matters/cases at a given point of time e. To increase credibility of legal matters/cases of BMC and attainment of trust among citizens in the municipality region.
Major Outcomes	Outcomes of the Integrated Litigation Management System shall be as under: 1. Summarized report of any legal matter or all the matters at any point of time 2. Prioritization of legal matters 3. Close monitoring of case status and cause lists 4. Quick updating of real time case details through mobile app 5. Direct intervention of area/ward heads on the cases/particular case 6. Reduction of dependency of higher officials on subordinate staff for any updates 7. User specific interface would enhance user-experience and hence increase in user involvement and active participation. 8. Customized reports would enable user to get only requisite but complete details 9. Interactive dashboard would support in daily monitoring and understanding regular progress 10. Creation of internal repository of important documents and judgments would support in citation 11. Quick search of available data with **AI modules** 12. Chatbots for queries and support 13. Reduction in time due to availability of standardized formats 14. Details of linked cases would help legal officials in quick decision and investigation of cases 15. Digital signature by higher officials would save time in approval processes 16. Internal workflow and meetings would enable quick decision making for any action 17. Complete process flow would ensure compliance of court orders and directions. 18. Smooth and robust process flow at any stage of the case

	19. Increase transparency in the internal approval processes. 20. Monitoring of counsels, their outcomes and expenditure on any matter/case 21. Notification and alert system for upcoming cases 22. Notification and task assigning system for upcoming/requisite activities. 23. Stage wise / area-wise / court-wise / type-wise case details at any point of time 24. RACI (Responsible – Accountable – Consult – Informed) matrix would enable to make each stakeholder, a part of case progress 25. Case history and complete documentation of record would support officials at any stage to attain information of any activity and details of deputed officer during that tenure 26. Restricted access would ensure secrecy of data 27. Cloud hoisting and security systems would enable users to use the application at any point of time and from any place securely 28. Compatibility of mobile application with Android as well as Apple based applications would allow system to involve each type of user 29. Seamless and uninterrupted work due to efficient cloud server 30. Integration with E-courts would support in fetching real time case details and reduce duplication of work 31. Integration with other internal software system of BMC would support quick disbursal of miscellaneous tasks and monitoring. For example, integration with material management system would save time for physical bill processing and at the same time legal department shall have track on disbursal of payment to counsel or other third-party vendor related to legal matters. Similarly, availability & accessibility of empanelled law firm list shall assist legal officers in appointment of law firms in specific cases. 32. Counsel and vendor management module of the system would keep a record of each counsel and status of cases being handled by them such as list of cases handled by them, status of case either won or loose and disbursal of payment in each scenario, comparison of rates in case counsels are appointed beyond empanelment list, track record, statistics of lawyers in the firm, specialization details, challenges faced while working, performance rating/feedback by legal officers. This all record shall help in selection of new counsel by the legal department 33. Grievance, request, query and feedback module for quick resolution of issues in the system 34. Monitoring of department expenses and further projections related to legal matters 35. To assist officials in decision making for any legal matter/case and further investment in the matter in terms of time as well as money 36. Easy to give case wise direction to assistant staff for collection of case details by legal department officials and save in time due to collective work. For example, apply for certified copies of order sheet or document in the file.
Technology Stack	Python, Javascript, MongoDB
Project Period	3 years